

Warranty

Inspection of goods by the consumer

The consumer checks the products upon receipt. The consumer has 3 (three) days, counted from and including the day of receipt, to check all products for damage and to inform the entrepreneur about damage in writing. Damaged products will be replaced by the entrepreneur with correct products.

Warranty

- The entrepreneur guarantees that the products and / or services meet the contract, the specifications stated in the offer, the reasonable requirements of reliability and / or usability and on the date of the conclusion of the agreement existing legal provisions and / or government regulations. If agreed, the entrepreneur also ensures that the product is suitable for other use than normal use.
- Guarantees provided by the entrepreneur, manufacturer or importer do not affect the consumer's statutory rights and claims which the consumer, under the contract, may assert against the entrepreneur.
- Defects in products, which the consumer proves that within 1 (one) month from the date of receipt have arose, and which are exclusively or predominantly caused by faulty workmanship or usage of poor materials, will be repaired by the entrepreneur.
- The employer is not obliged to pay any damages, direct or indirect or consequential damages suffered by the consumer or any third party.
- The warranty does not apply: A) for defects resulting from improper use by or neglect on the side of the consumer, B) if the cause of the error cannot be clearly demonstrated, C) if the consumer has not promptly and fully complied with all for the use of the product given instructions and other specific guarantee requirements, D) for defects due to normal wear, improper handling, excessive load or use of inappropriate equipment and corrosive chemicals.
- The warranty is void if the consumer does not, not timely or not properly fulfill any obligation arising under this or any other agreement related thereto, including in those conditions mentioned obligations regarding inspection and complaints (Article 11, paragraph 7 and Article 14, paragraph 2)
- Unless expressly agreed otherwise, the entrepreneur is only obliged to fulfill the obligations in this Article for consumers living in the Netherlands.

Reference to the Terms & Conditions of ALBERT VAN DORSSSEN | favorite designs

Article 10 - Compliance and Warranty

Article 11 - Delivery and implementation