

Returns

Report

Any returns must always be reported in advance. Please always contact us on beforehand!

Grace period

The consumer has the legal right to return the product without giving a reason. This must be reported within 14 days after receiving submissions to ALBERT VAN DORSSSEN | favorite designs. The purchase price will be refunded. Returns are only accepted if the product is returned complete (including original storage box), undamaged, unused and in the original shipping box with protective foam pieces, and postage is prepaid. Otherwise, the packet is refused by us. The cost of returning the goods or an order to ALBERT OF Dorssen | favorite designs, are borne by the consumer. Upon receipt by ALBERT OF Dorssen | favorite designs of the return, the possibly already made payment by the consumer will be refunded by ALBERT OF Dorssen | favorite designs to the consumer within a maximum of thirty (30) days. The right of return does not apply to purchases made especially, in order, for the consumer. These are customized products and therefore fall outside the consumer's legal right. These products most often are identified by their delivery time, which is usually more than 14 days. The product (including original storage box) may be returned:

- within 14 days after delivery
- if it is complete and undamaged
- if it has been left unused
- in the original shipping box with protective foam pieces, if reasonably possible.

For products that are damaged or show wear, we reserve the right to refuse the return or damage to charge.



For a quick and proper processing of the returned product, it is important that you include a cover letter with your order number, name and account attach!

If you choose the product to be returned, this may under these conditions be sent to:

ALBERT OF DORSSEN | favorite designs

Maasdijkseweg 130

2291 PJ Wateringen

You can also hand back to our warehouse. That is at the following address:

ALBERT VAN DORSSEN | favorite designs

Maasdijkseweg 130

2291 PJ Wateringen

Tel. 0417-220097 (on weekdays between 10.00 and 16.00)

Cost

The cost of returning a product are for the customer's account. The process can return up to 2 weeks.

Note!

If the original storage box is written or if the package is damaged delivered to our return address, we will not accept the product and we cannot refund the purchase price. The customer who returns, must ensure that the product arrives to us undamaged.

Any questions? Please contact us via the contact page

Reference to the Terms & Conditions of ALBERT VAN DORSSEN | favorite designs

Article 6 - Right of withdrawal

Article 7 - Costs in case of withdrawal

Article 8 - Exclusion of right of withdrawal